



City of Conover Utilities

Services for:

Address: _____

Inside City Limits Rates:

Water \$2.20 per thousand gals

Sewer \$3.81 per thousand gals

(sewer is based on what goes through water meter)

Landfill \$14 per month

ABC Recycle \$40 per month

Outside City Limits Rates:

Water \$4.40 per thousand gals

Sewer \$7.62 per thousand gals

(sewer is based on what goes through water meter)

Amount of Bill without Usage: \$_____

There is a monthly meter fee

- ◆ *City Hall hours Monday - Friday 8am-4:30pm.*
- ◆ *City Hall Phone number 828-464-1191.*
- ◆ *Bills are due the 10th of every month; all bills must be paid by the 26th of each month.*
- ◆ *There will be a \$30 late fee applied to any accounts that are paid after the 26th of the month and have a balance.*
- ◆ *You may pay online www.conovernc.gov or you can call 888-891-6064; however this is not a live website. All payments made on line or over the phone will not be applied to your account until the next business day.*
- ◆ *If you have been disconnected for non-payment you MUST come into office to have your service restored.*
- ◆ *A convenience fee will apply if using a debit or credit card.*
- ◆ *NO SECOND notice will be sent.*
- ◆ *Night deposit box is located at the 2nd Avenue NE entrance to City Hall. Also, a drive up night drop is located behind City Hall at the water tower. All payments must be in the drop box by midnight.*
- ◆ *State and local laws prohibit tampering with service. A \$50 fine will be charged.*
- ◆ *It is the customer's responsibility to notify City Hall if you need to have your services disconnected.*
- ◆ *If you have an emergency after hours you need to call 828-464-3112.*
- ◆ *The City of Conover is only responsible from the meter to the road.*
- ◆ *Public Works 828-464-4808*
- ◆ *Go to www.conovernc.gov for more information.*